

Conference on Crisis Management and Information Technology "Towards Interoperability in Crisis Management"

Helsinki, 11 – 14 September 2003

At Hotel Kämp, Pohjoisesplanadi 29

Co-organised by
Crisis Management Initiative and United States Institute of Peace

Agenda

Thursday, 11 September 2003

- 19.30** **Opening Dinner – Mirror Room, Hotel Kämp**
Address by Mr Erkki Tuomioja, Minister of Foreign Affairs of Finland

Friday, 12 September 2003

- 09.30** **Coffee and Registration**
- 10.00** **Welcome Remarks by President Martti Ahtisaari, Chairman, Crisis Management Initiative and Dr Richard Soley, CEO, Object Management Group**
- 10.15** **First Session "Towards Interoperability in Crisis Management – A Political Agenda"** – chair President Martti Ahtisaari, CMI
- Mr Anis Bajwa, Director of Change Management, Department of Peacekeeping Operations, United Nations
- Mr Michael Matthiessen, Director, Civilian Crisis Management and Coordination, General Secretariat of the Council of the European Union
- Ambassador Adam Kobieracki, Assistant Secretary General for Operations, NATO
- Ambassador Niek van Zutphen, Dutch Ambassador in Helsinki, representing the CiO of the OSCE
- Discussion**
- 13.00** **Buffet lunch**
- (14.00) Meeting of the workshop moderators and rapporteurs – *Jean Sibelius meeting-room, Hotel Kämp*)
- 15.00** **Second Session "Organisations' Commitment to Interoperability at the Operational Level"** – moderator Mr Edward Gelbstein, Senior Special Fellow of the United Nations Institute for Training and Research
- "How to Make International Organizations Work Together on ICT Issues"**
Mr Qazi Shaukat Fareed, Director of the CEB Secretariat
- "Challenges to providing standardised systems at operational level"**
Mr Kent Halling, Coordination Manager, Ericsson Response
- "ICT Requirements for Regional and Global Organisations"**
Mr Michael von der Shulenburg, Director of Management and Finance, OSCE
- 16.15** **Coffee Break**
- 16.45** **Discussion**

19.00 **Reception hosted by the United States Institute of Peace** – *Mirror Room, Hotel Kämp*

Saturday, 13 September 2003

09.00 **Third Session "Interoperability from the Field Perspective"** – moderator Mr Paul Currian

"Communication and Information Systems Planning as Part of the Operational Planning – Lessons from the PfP exercise"

Colonel Markku Koli, Chief of C4, Defence Staff, Finnish Defence Forces

"From Information to Action - Increasing the utility of information resources in Iraq"

Mr Nigel Snoad, Operations Coordinator UNJLC Iraq

"Creating Knowledge Resources in Afghanistan" – live videoconference from Kabul

Mr Andrew Wilder, Chief Information Officer for the Joint Logistic Center, Afghanistan Research and Evaluation Unit (AREU)

Ms Christina Bennett, Communications Manager, AREU

Mr Paul O'Brien, Policy and Advocacy Director, CARE International

Mr Andrew Pinney, Advisor, Ministry of Rural Reconstruction and Development

Discussion

11.00 **Coffee break**

11.30 **Fourth Session "What Are the Mechanisms?"** - moderator Mr David Gadsden, International Relations lead on Humanitarian Affairs and Peace Keeping Operations, Environmental Systems Research Institute

"Collaboration Spaces and Tools for Humanitarian Intervention: Lessons from Iraq"

Mr Robert Kirkpatrick, Architect, Humanitarian Systems Group, Groove Networks

"Tools for rebuilding governments"

Mr Juan Rada, Senior Vice President for Industries in EMEA, Oracle

"Role of the Partnerships with Business"

Ms Holli Ploog, Vice President and General Managing Principal Global Public Sector, UNISYS

"Standardisation as a Method for Implementing Interoperability"

Dr Richard Soley, CEO, OMG

Discussion

13.00 **Buffet Lunch**

14.30 **Workshops: What Now?**

Workshop 1: Advocating a Political Agenda for Coherent ICT Policies in International Organisations

Akseli Gallen-Kallela meeting-room, Hotel Kämp

Chair: Ambassador Jarmo Sareva, Deputy Permanent Representative of Finland to the United Nations

Workshop 2: Operational Requirements

Paavo Nurmi meeting-room, Hotel Kämp

Chair: Ms Manisha Thomas, Humanitarian Affairs Officer, International Council of Voluntary Agencies

Workshop 3: Partnership with Industry – How to Take It Forward

Jean Sibelius meeting-room, Hotel Kämp

Chair: Mr Michael von der Schulenburg, Director of Management and Finance, OSCE

16.30 Coffee Break

17.00 Workshops, continued

20-22.30 Dinner at Särkänlinna restaurant, on the island Särkkä

Speech by Ambassador Richard H. Solomon, President, United States Institute of Peace on "Interoperability in Crisis Management: Creating a Common Communication Culture"

Sunday, 14 September 2003

(08.00 Breakfast with the workshop moderators and rapporteurs, *Hotel Kämp*)

09-10.30 Plenary Session:
Report from the workshops

11.00 Concluding Remarks: "Plan of Action"
by Mr Paul Currion, the rapporteur of the conference

Discussion

12.00 Buffet Lunch

14.00 CREATE Meeting – Akseli Gallen-Kallela meeting-room, Hotel Kämp
(Afternoon Session by invitation only)